

74 respondents accessed the campaign

Step 1:1.00-1:Are you a regular user of taxis and/ or a private hire service?

This single response question was answered by 74 respondents.

Response	Number of Respondents	Percentage of Respondents
Yes	54	72.97%
No	20	27.03%

Step 1:2.00-1:Do you feel it is important that the taxi and private hire trade is operated in a professional manner?

This single response question was answered by 74 respondents.

Response	Number of Respondents	Percentage of Respondents
Yes	74	100%
No		

Step 1:3.00-1:Do you feel it is important that all standards of safety and comfort are satisfied by the taxi and private hire trade?

This single response question was answered by 73 respondents.

Response	Number of Respondents	Percentage of Respondents
Yes	71	97.26%
No	2	2.74%

Step 1:4.00-1:Do you think that taxi and private hire licence holders should undertake a qualifications, to a national standard, which will enhance their knowledge in key areas such as customer service, maintaining a professional image, dealing with special needs, such

This single response question was answered by 73 respondents.

Response	Number of Respondents	Percentage of Respondents
Strongly agree	42	57.53%
Agree	14	19.18%
No opinion	6	8.22%
Disagree	7	9.59%
Strongly disagree	4	5.48%

Step 1:5.00-1:Are you aware that it is a mandatory requirement for all licence holders to achieve both a VRQ Level 2 Certificate in Road Passenger Transport & a NVQ Level 2 in Road Passenger Vehicle Driving (Hackney Carriage and Private Hire Vehicles)?

This single response question was answered by 73 respondents.

Response	Number of Respondents	Percentage of Respondents
Yes	35	47.95%
No	38	52.05%

Step 1:6.00-1:Do you think it should be mandatory that all licence holders achieve these qualifications that are appropriate to their trade?

This single response question was answered by 72 respondents.

Response	Number of Respondents	Percentage of Respondents
Strongly agree	38	52.78%
Agree	13	18.06%
No opinion	8	11.11%
Disagree	7	9.72%
Strongly disagree	6	8.33%

Step 1:7.00-1:Government funding has recently ceased and the qualifications are no longer cost free. The cost varies from training provider to training provider but can range from Â£500 - Â£1000 for both. Do you think it is acceptable that licence holders pay to attain

This single response question was answered by 71 respondents.

Response	Number of Respondents	Percentage of Respondents
Strongly agree	15	21.13%
Agree	16	22.54%
No opinion	3	4.23%
Disagree	14	19.72%
Strongly disagree	23	32.39%

Step 1:8.00-1:Licence holders currently have until December 2011 to achieve these qualifications. How long do you think licence holders should be given to achieve these qualifications?

This single response question was answered by 71 respondents.

Response	Number of Respondents	Percentage of Respondents
12 months	30	42.25%
3 years	16	22.54%
5 years	11	15.49%
Other - please state	14	19.72%

Step 1:8.01-1:Please Specify
This open response (Free text) question was answered by 14 respondents.

Response	Number of Respondents
20 years	1
6 months	2
asap	2
Dec-11	1
dont agree there should be qualifications	1
It should be applicable to only new applicant for a licence.	1
Never	1
no time limit	1
not nessacary	1
Really depends upon their ability to learn and the spare time they have to do a course. Also if they would need additional support.	1
should not be compulsory	1
untill govt funding becomes available	1